SANITIZATION PROCEDURES

1. REMOVE UNNECESSARY PLASTIC PACKAGING AND ITEMS TO REDUCE CROSS CONTAMINATION TOUCH POINTS

   - Single-use plastic items and packaging are not sanitization measures in themselves
   - Every single-use plastic packaging/item should be properly sanitized
   - Only the necessary plastic items are accessible/available to the guests (or available upon request)

2. DEVELOP ROBUST CLEANING AND SANITIZATION PROCEDURES THAT ENCOURAGE THE ADOPTION OF REUSE MODELS

   - Develop clear and comprehensive protocols for staff to ensure successful implementation of health and sanitization procedures
   - Ensure that staff use single-use gloves/masks solely when it is necessary from a health-related perspective
   - Implement practices for the correct management of chemical products to avoid impacts on human health (staff and guests) and the environment
EVALUATE THE USE OF UNAVOIDABLE PLASTIC PACKAGING AND ITEMS, AND REASSESS NEEDS ON A REGULAR BASIS

- If single-use plastic packaging/items cannot be avoided, give preference to recyclable/compostable plastic and/or plastic packaging/items with recycled content
- Reduce, sort, and separate (plastic) waste to avoid mixing with hazardous waste and according to local waste management capacities
- Treat decisions to introduce single-use plastic items and packaging as temporary

ENGAGE SUPPLIERS, WASTE MANAGEMENT PROVIDERS AND LOCAL GOVERNMENTS TO IMPROVE THE EFFECTIVENESS OF ACTIONS COORDINATION AND RESILIENCE

- Enhance (or establish where non-existent) coordination mechanisms with suppliers to increase influence and improve information flows in order to ensure application of established hygiene and safety protocols
- Leverage this influence to reduce the amount of unnecessary plastic packaging and items going into tourism operations
- Increase engagement of waste service providers to ensure non-hazardous (plastic) waste is collected and segregated until it is recycled or properly disposed of

ENSURE OPEN AND TRANSPARENT COMMUNICATION WITH STAFF AND CLIENTS

- Reflect your efforts to tackle plastic pollution in protocols and communication addressed to staff, guests and partners
- Establish clear roles and expectations of staff on how to reduce plastic use and implement reuse models while complying with hygiene and safety measures
- Communicate to guests on how the planned measures are being implemented. Provide guests with clear recommendations on use of hygiene equipment