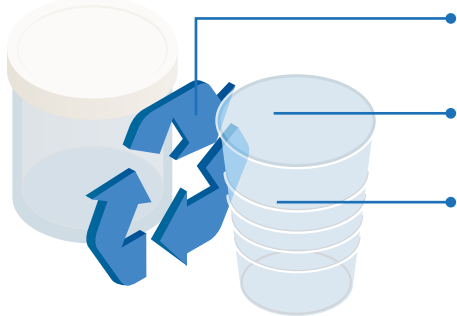


## SANITIZATION PROCEDURES



### REMOVE UNNECESSARY PLASTIC PACKAGING AND ITEMS TO REDUCE CROSS CONTAMINATION TOUCH POINTS



- Single-use plastic items and packaging are **not** sanitization measures in themselves
- Every single-use plastic packaging/ item should be properly sanitized
- Only the necessary plastic items are accessible/ available to the guests (or available upon request)



### DEVELOP ROBUST CLEANING AND SANITIZATION PROCEDURES THAT ENCOURAGE THE ADOPTION OF REUSE MODELS



- Develop clear and comprehensive protocols for staff to ensure successful implementation of health and sanitization procedures
- Ensure that staff use single-use gloves / masks solely when it is necessary from a health-related perspective
- Implement practices for the correct management of chemical products to avoid impacts on human health (staff and guests) and the environment



### EVALUATE THE USE OF UNAVOIDABLE PLASTIC PACKAGING AND ITEMS, AND REASSESS NEEDS ON A REGULAR BASIS



- If single-use plastic packaging/items cannot be avoided, give preference to recyclable/ compostable plastic and/or plastic packaging/items with recycled content
- Reduce, sort, and separate (plastic) waste to avoid mixing with hazardous waste and according to local waste management capacities
- Treat decisions to introduce single-use plastic items and packaging as temporary



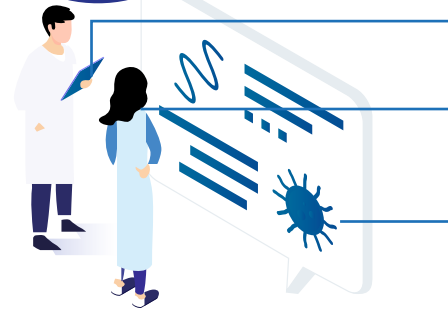
### ENGAGE SUPPLIERS, WASTE MANAGEMENT PROVIDERS AND LOCAL GOVERNMENTS TO IMPROVE THE EFFECTIVENESS OF ACTIONS COORDINATION AND RESILIENCE



- Enhance (or establish where non-existent) coordination mechanisms with suppliers to increase influence and improve information flows in order to ensure application of established hygiene and safety protocols
- Leverage this influence to reduce the amount of unnecessary plastic packaging and items going into tourism operations
- Increase engagement of waste service providers to ensure non-hazardous (plastic) waste is collected and segregated until it is recycled or properly disposed of



### ENSURE OPEN AND TRANSPARENT COMMUNICATION WITH STAFF AND CLIENTS



- Reflect your efforts to tackle plastic pollution in protocols and communication addressed to staff, guests and partners
- Establish clear roles and expectations of staff on how to reduce plastic use and implement reuse models while complying with hygiene and safety measures
- Communicate to guests on how the planned measures are being implemented. Provide guests with clear recommendations on use of hygiene equipment