



Nature's Village Resort

Sustainability Reporting Factsheet

i HOTEL INFORMATION

Location: Talisay City, Metro Bacolod, Philippines

Guest nights: 14,382 guest nights*

Year joining the TVC Project: 2022

**from Jan-Sep 2022*



Nature's Village Resort's first engagement with the **Transforming Tourism Value Chains (TVC)** project was being featured for their sustainability initiatives in one of the project's business case videos. This and their management's drive to be **increasingly aware of the state of the environment and the climate crisis** led to the property's officially joining the project, in line with their objectives, mission, vision.

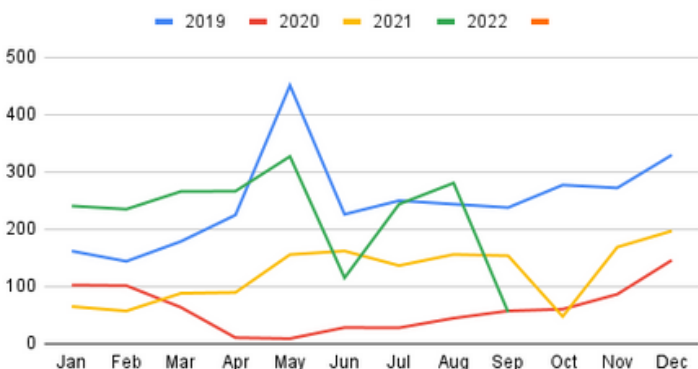
✓ SUSTAINABILITY POLICY

The resort has a low-waste policy, which is also what enabled them to be a partner of the project's Campaign to Phase Out Single-Use Plastics in the Hospitality Sector.

🌍 IMPACT OF SUSTAINABLE OPERATIONS

CO₂ GHG EMISSIONS

Greenhouse Gas Emissions per Month



Graph generated based on the [RE Tool](#)

**Some resources like waste generation had to stop being monitored due to lack of manpower and turnover challenges*

▶ Progress/Impact made today

↓ 30% decrease in overall GHG emissions (compared to 2019)*

▶ Key Actions

Food purchases and grid electricity are the highest contributors to the property's emissions. For grid electricity, the property:

- **Trained employees** in energy reduction measures such as turning off lights when not in use
- Gave **friendly reminders** to guests about the use of electricity
- Used green technology products such as more **energy-efficient light-emitting diode (LED) light bulbs**.

▶ Key Challenges

Staff may require **additional skills or training** to perform successfully. **Budgetary restrictions** are also among the challenges the property faces in reducing GHG emissions.

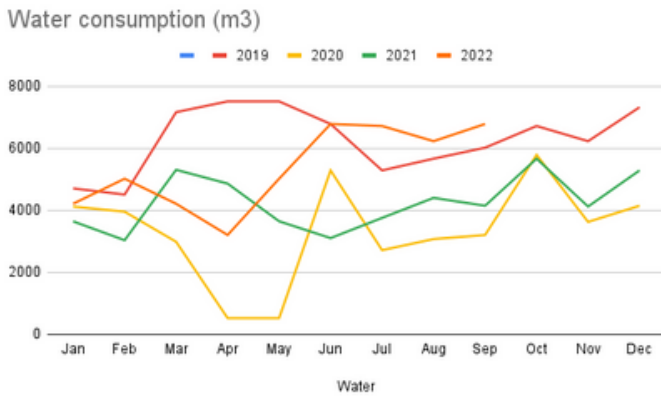
WATER CONSUMPTION

▶ Progress/Impact made today

↓ **34%** decrease in overall water consumption (compared to 2019 and excluding 2020)

▶ Key Actions

- **Towel and linen reuse schemes** (towels and bed linen are replaced on guest's demand and not every day)
- Recycling water for **grass and plant irrigation** through Sewage Treatment Plant.
- Using Waterless No-Flush™ urinals that offer **zero water consumption**.
- Using **self-closing water saving taps** – with auto off function that controls water stream which limits the water use



Graph generated based on the [RE Tool](#)

▶ Key Challenges

Cost constraints for more costly and technically sophisticated measures; and **lack of awareness among employees and guests** about the importance of conserving water and their potential impact on hotels in the future are among the challenges to conserve water consumption.

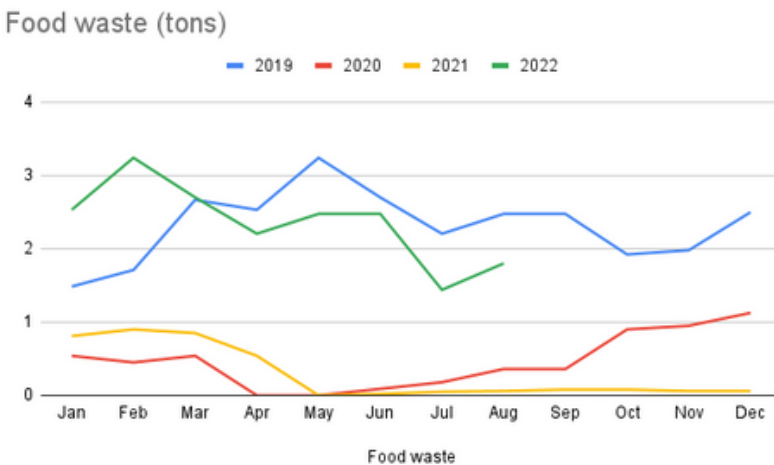
FOOD WASTE GENERATION

▶ Progress/Impact made today

↓ **60%** decrease in food waste generation (compared to 2019)

▶ Key Actions

- Food waste **segregation**
- Collection of organic kitchen waste separately for **soil composting**



Graph generated based on the [RE Tool](#)

▶ Key Challenges

Among the difficulties the property finds to reduce food waste is human error brought on by **inadequate planning** and kitchen staff who are **unaware** of the widespread problem.

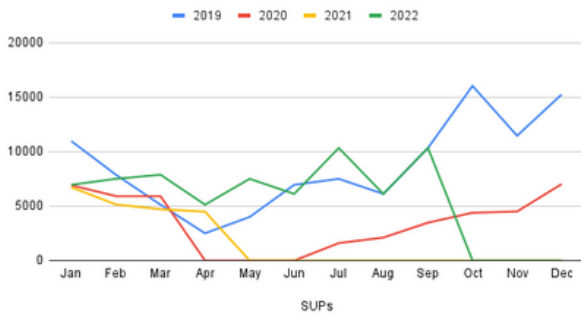


ADDRESSING SINGLE-USE PLASTICS

▶ Progress/Impact made today

↓ **57%** decrease in single use plastic purchases (compared to baseline year and excluding 2020)

Single-use plastic purchases (kg)



Graph generated based on the [RE Tool](#)

▶ Key Actions

- Using **stainless steel** or **paper straws** at The Village Restaurant
- Using **brown bags**, biodegradable take-out boxes, **paper cups and paper straws** for take-out orders
- **Refillable dispensers** for organic conditioning shampoo and biodegradable packaging for organic bar soaps as part of room amenities
- Glass bottles in rooms can be refilled from **water dispensers** on each floor

▶ Key Challenges

Due to the **pandemic**, the resort has been challenged to maintain these plastic-free initiatives. Due to **current health protocols** and for the safety of guests and staff, glass bottles and public water dispensers have been temporarily removed.



OTHER SUSTAINABILITY EFFORTS



Opt for products that are **recyclable**



Engage with suppliers that have **social and environmental policies**



Choose items with **long warranties** and with low operating, maintenance and consumable costs and avoid products with **hazardous and toxic materials**.



LOOKING INTO THE FUTURE

The resort is in the process of establishing a **sewage treatment plant** for their use and to conserve water. On energy efficiency, the property is also looking to install **solar panels**. On reducing waste, the property will continue to use biodegradable materials for their packaging.

Having information on environmental issues is not enough if societies fail to address the global issues. Individuals concerned about human impacts on the global environmental systems that sustain must work steadily and continue to promote sustainable practices while constructively contributing to both the economy and the environment.

Faith Guino-o
HR & Sustainability Officer