
PROGRESS REPORT 2021

BUSINESS SIGNATORY ACCOMMODATION PROVIDER

QUICK FACTS



Country/ region: Global



Number of properties:
18 resorts & 29 spas



Annual revenue:
4,628 million USD¹



Signatory since: 2020



Reporting period: January
2019 – December 2019



Links to their [Website](#), their
own [GTPI webpage](#), and their
[GTPI Commitments](#)

This report is part of the first series of annual GTPI progress reports, covering the period of 2020². This report provides first insights into the progress made by Six Senses Hotels Resorts Spas, one of the 6 hotel chains that joined the GTPI in 2020. You can find the progress report of each of the 5 other chains and the overall progress report at this [link](#).

This report covers Six Senses Hotels Resorts Spas' operations in 2019, before the pandemic. The hotel chain made the decision to report on actions undertaken in 2019 as during several months of 2020 many hotels were closed.

KEY INSIGHTS

Between January and December 2019, Six Senses eliminated 23,000 plastic items and packaging in its bathrooms, which amount to 0,58 metric tons of plastics eliminated.

1. Estimation made by the GTPI coordination team based on publicly available 2019 online data.

2. Two of the companies provided figures for 2019, one company for 2019 and 2020 and three companies for 2020.

ELIMINATING PROBLEMATIC AND/OR UNNECESSARY PLASTIC ITEMS AND PACKAGING BY 2025

Commitments: Upon the signature of the GTPI, Six Senses Hotels Resorts Spas committed to:

- Eliminating remaining unnecessary plastic packaging (around sewing kits) from their rooms by 2022.
- Eliminating remaining unnecessary plastic items (shavers) from their bathrooms by 2022.
- Eliminating all unnecessary plastic packaging from their service areas by 2022.

Between January and December 2019, Six Senses Hotels Resorts Spas has fully eliminated:

- Plastic packaging, plastic items, single portion or single-serving packaging, and containers for cleaning products in its bathrooms.
- Plastic packaging, plastic items, single portion and single-serving packaging, containers for cleaning products, and cling films in their rooms, for example in the minibar.
- Single portion or single-serving packaging in the service areas, due to bulk purchase of cleaning solutions.

Additionally, plastic packaging, plastic items, and cling films were partially eliminated in the service areas and in the kitchens, through:

- the introduction of stainless-steel containers for food storage;
- increased in-house production of food and beverage items and on-site production of fruits and vegetables;
- bulk purchases of ingredients and replacement of tea bags with loose tea.

MOVING FROM SINGLE USE TOWARDS REUSE MODELS OR REUSABLE ALTERNATIVES BY 2025

Commitments: Upon the signature of the GTPI, Six Senses Hotels Resorts Spas committed to:

- Introducing reusable solutions in their service areas (host shops) to replace single use packaging by 2025.
- Introducing more reusable solutions in their kitchens to replace unnecessary plastic packaging (cling film and plastic packaging of fresh products) by 2022.

In 2019, Six Senses Hotels Resorts Spas has fully replaced:

- Single portion or single-serving packaging of food products with reusable alternatives, as well as single use plastic water bottles with reusable glass water bottles in their rooms.
- Single use plastic amenities in their bathrooms with plastic free, refillable amenities which amounts to the elimination of 23,000 plastic items or 0.58 tons of plastics.
- Single portion or single-serving packaging and containers for cleaning products in the kitchens.
- Plastic items and cling films in food and beverage services. These steps have primarily included the replacement through glass and porcelain jars for condiments and food, the use of stainless-steel containers for food storage in the kitchens.
- Plastic packaging, single portion or single-serving packaging, and containers for cleaning products in their service areas, for example through providing guests with reusable carrier bags on guest excursions.

In 2019, Six Senses Hotels Resorts Spas has partially replaced:

- Plastic packaging, plastic items, and cling film in the kitchens.
- Plastic packaging in food and beverage services.
- Plastic items, such as plastic bags, and cling films in the service areas. Instead of being collected in plastic bags, organic waste and recyclables are separated and collected in washable and reusable bins and containers.

Additionally, Six Senses Hotels Resorts Spas has introduced re-take programs with suppliers, including with local farmers and fishermen. In these programs, they use reusable wooden trays as well as reusable containers.

ENGAGING THE VALUE CHAIN TO MOVE TOWARDS 100% OF PLASTIC PACKAGING TO BE REUSABLE, RECY-CLABLE, OR COMPOSTABLE BY 2025

Commitments: Upon the signature of the GTPI, Six Senses Hotels Resorts Spas committed to:

- Sourcing naturally compostable packing and other materials where appropriate.
- Working with suppliers to avoid plastic packaging, sourcing plastic free products and arranging packaging take-back programs wherever possible.
- Working with other hotels and industry partners to share best practices, supplier recommendations, and other information to help the industry move away from plastics.
- Sorting all waste materials, upcycling or composting, when possible, on site, sending to offsite recycling where available all with the aim of zero waste to landfill.

Six Senses Hotels Resorts Spas **engaged suppliers** to provide data on recyclability and compostability of plastic packaging and has **established procurement criteria** on reusability, recyclability and compostability.

They have integrated a zero waste to landfill target, according to which they want all their plastic packaging to be reusable, recyclable, or compostable. In line with this, Six Senses Hotels Resorts Spas has collaborated with a packaging supplier at specific locations to obtain only fully compostable thermoboxes instead of Styrofoam boxes.

TAKING ACTION TO INCREASE THE AMOUNT OF RECYCLED CONTENT (POST-CONSUMER RECYCLED CONTENT) ACROSS ALL PLASTIC PACKAGING AND ITEMS USED BY 2025

Commitments: Six Senses Hotels Resorts Spas **engaged suppliers** to provide data on recycled content in the composition of the room amenities accessories and **established procurement criteria** on post-consumer recycled content of plastic packaging and items.

The company focuses on removing all plastic items and packaging independently of the post-consumer recycled content and single or multi-use purpose of plastic items and packaging.

COLLABORATING AND INVESTING TO HELP INCREASING RECYCLING AND COMPOSTING RATES IN PRACTICE

Knowledge: Six Senses Hotels Resorts Spas has invested 200,000 USD into knowledge areas, such as research and IP.

Fixed assets: Six Senses Hotels Resorts Spas has invested 150,000 USD into fixed assets, such as plants and/ or equipment, including technology.

Capabilities: Six Senses Hotels Resorts Spas has invested 500,000 USD into capabilities, such as additional specialised staff, and employee training and skills.

CHALLENGES FACED DURING THE IMPLEMENTATION OF COMMITMENTS

The elimination of plastic items sometimes requires procedural change, as well as leadership, monitoring and communication from the department heads. As an example, the two actions of the replacement of cling film in kitchens through using stainless-steel containers for storage were connected to different workflows. The use of stainless-steel containers requires more time for portioning, placement in the container, as well as cleaning and storage of additional containers, instead of the action of placing cling film over an already portioned dish.