
PROGRESS REPORT 2021

BUSINESS SIGNATORY ACCOMMODATION PROVIDER

QUICK FACTS



Country/ region: Global



Number of properties:
5 resorts



Annual revenue:
1,728 million USD¹



Signatory since: 2020



Reporting period: January
2020 – December 2020



Links to their [Website](#), their
[CSR Report](#), and their [GTPI
Commitments](#)

This report is part of the first series of annual GTPI progress reports, covering the period of 2020².

This report provides first insights into the progress made by Melco Resorts & Entertainment Limited, one of the 6 hotel chains that joined the GTPI in 2020. You can find the progress report of each of the 5 other chains and the overall progress report at this [link](#).

This report covers Melco Resorts & Entertainment Limited's operations during the COVID-19 pandemic; the results should be interpreted in light of this event noting that some hotels had to close, which delayed the implementation of certain commitments.

Their Above & Beyond strategy aims to compile their social and environmental achievements and ambitions for 2030.

KEY INSIGHTS

Between January and December 2020, Melco eliminated 2,130,538 plastic items and packaging and replaced 684,338 plastic items and packaging across their properties.

1. Estimation made by the GTPI coordination team based on publicly available 2019 online data.

2. Two of the companies provided figures for 2019, one company for 2019 and 2020 and three companies for 2020.

ELIMINATING PROBLEMATIC AND/OR UNNECESSARY PLASTIC ITEMS AND PACKAGING BY 2025

Commitments: Upon the signature of the GTPI, Melco Resorts & Entertainment Limited committed to:

- Eliminating problematic or unnecessary plastic packaging and items from their rooms by 2024.
- Eliminating problematic or unnecessary plastic packaging from their bathrooms by 2024.
- Eliminating problematic or unnecessary plastic items from their food and beverage services by 2024.

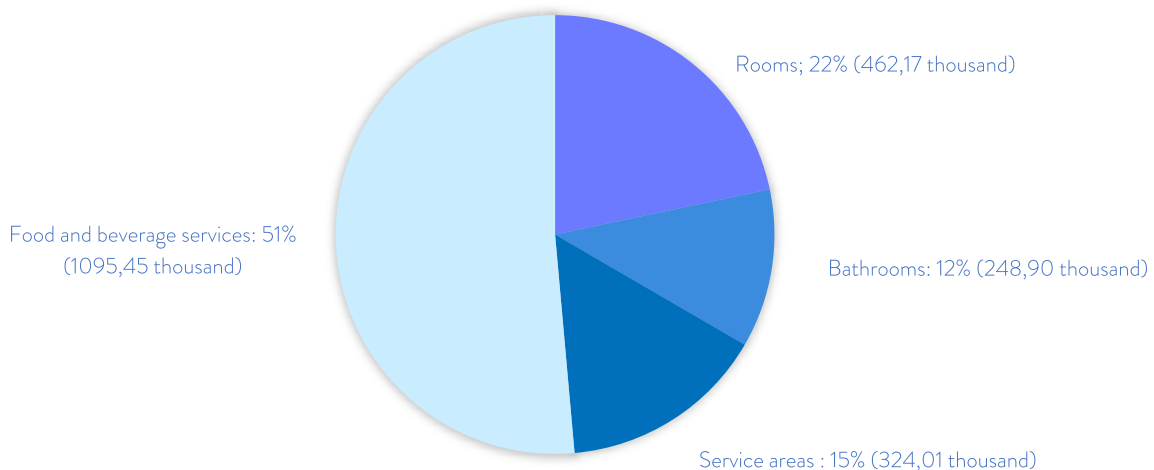
Between January and December 2020, Melco Resorts & Entertainment Limited has **partially eliminated problematic or unnecessary plastic packaging and plastic items in their rooms** (pens, sewing kits, and packaging for slippers), **bathrooms** (nail files), and **food and beverage services** (single use cutlery).

The company has also partially eliminated plastic packaging in their **service areas** (single use water bottles).

The elimination of items, such as plastic Styrofoam lunch boxes, bowls, cups, and dishes, as well as plastic bags, straws, utensils, cups, stirrers, and bowls were achieved even before corresponding regional legislation in Macau and Manila was enacted.

The amount of eliminated items and packing comes to a total of **2,130,538** and is divided by hotel area as shown in the following figure, with **most of the elimination having taken place in food and beverage services followed by the rooms, bathrooms, and service areas.**

NUMBER OF PLASTIC ITEMS/PACKAGING ELIMINATED ACCORDING TO HOTEL AREA



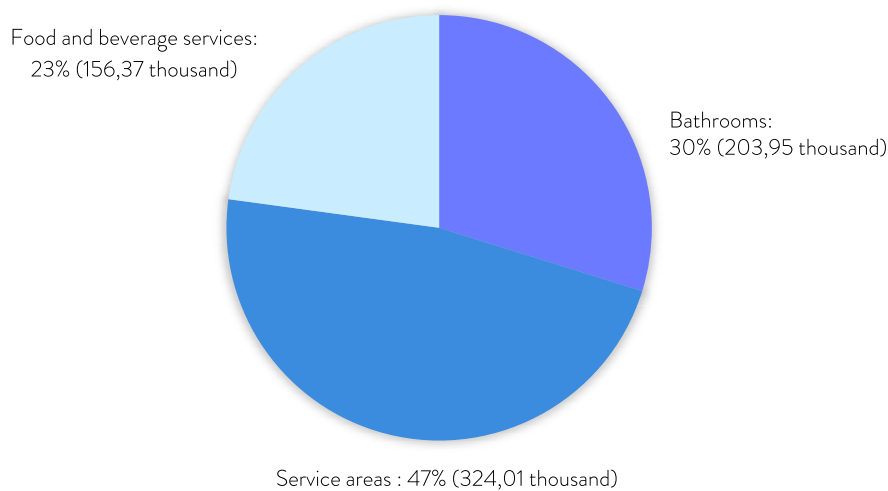
MOVING FROM SINGLE USE TOWARDS REUSE MODELS OR REUSABLE ALTERNATIVES BY 2025

Commitments: Upon the signature of the GTPI Melco Resorts & Entertainment Limited committed to:

- Introducing reusable solutions in their rooms, bathrooms, and service areas to replace plastic packaging by 2023.

Melco Resorts & Entertainment Limited has partially replaced plastic packaging in their bathrooms, food and beverage services, and service areas with reusable alternatives. They did this by providing refill stations, replacing single use plastic packaging for example of bottles or sauce containers and stirrers, by redesigning packaging and switching to refillable wet amenity bottles.

NUMBER OF PLASTIC ITEMS/PACKAGING REPLACED ACCORDING TO HOTEL AREA



ENGAGING THE VALUE CHAIN TO MOVE TOWARDS 100% OF PLASTIC PACKAGING TO BE REUSABLE, RECY-CLABLE, OR COMPOSTABLE BY 2025

Commitments: Upon the signature of the GTPI, Melco Resorts & Entertainment Limited committed to:

- Collaborating with their recycling vendors and suppliers to identify products that are recyclable in 2020/2021, including identification of actions to increase the recyclability and reusability of products and packaging starting with their logo products.
- Engaging their existing vendors in 2020/2021 to identify further opportunities to recycle or compost high quality plastic recycling in their operations and increase collection and segregation in hotspot areas.

Melco Resorts & Entertainment Limited **engaged suppliers**, for example through workshops, to provide data on recyclability and compostability of plastic packaging as well as **business associations** to promote availability of data on recyclability and compostability of plastic packaging. They also **established procurement criteria**, both for themselves and for their supply chain, on reusability, recyclability, and compostability.

TAKING ACTION TO INCREASE THE AMOUNT OF RECYCLED CONTENT (POST-CONSUMER RECYCLED CONTENT) ACROSS ALL PLASTIC PACKAGING AND ITEMS USED BY 2025

Commitments: Upon the signature of the GTPI, Melco Resorts & Entertainment Limited committed to:

- Working with their supply chain team to develop green specifications in 2021. These green specifications will be incorporated into tenders, purchase orders and/or agreements. The purpose of this green specification will be to help achieving Melco's sustainability goals to promote the circular economy through the elimination of problematic plastics and increase the use of recycled material or other sustainable alternatives.

Melco Resorts & Entertainment Limited **engaged business associations** to work towards these objectives. Melco predominantly focused on reduction by switching away from problematic plastics and increase recycling in their properties. They have also, incorporated post-consumer recycled content in their businesses where possible, for example for water bottles where plastic cannot be replaced with other materials.

COLLABORATING AND INVESTING TO HELP INCREASING RECYCLING AND COMPOSTING RATES IN PRACTICE

Knowledge, Capabilities, Fixed assets.